# Palazzo Te

Address: Viale Te, 13, 46100, Mantua

#### **CONTACTS**

#### **Ticket and information office**

Phone: +39 0376 323266

E-mail biglietteriemusei@comune.mantova.it

## <u>Administrative Office, Library and Management Office</u>

**Phone:** +39 0376 365886

E-mail: museicivici@comune.mantova.it

Website: palazzote.it

# **GETTING HERE**



# **Public Transportation**

From Piazza Sordello (**A**) you can take the APAM lines: 4T / 4S / 4C / Te Shuttle Service.

From the train station (**B**) you can take the APAM lines: 8 / 4C / 4S / 4T.

All buses of the APAM company are equipped with a lifting platform and, for urban routes, a guide voice announcing the stops. At present, for adequate assistance, notification of the use of the service is required within two working days before use.

For more information visit: <u>APAM - Mobility Services</u>

#### By car

There are several parking areas near Palazzo Te, including reserved parking spaces (marked on the map). People with disabilities are allowed to reach and stop by car at the museum entrance.

# **PALAZZO TE MUSEUM ITINERARY**

# **Building Entrance**

The entrance is the same for all visitors and is equipped with a ramp. The ramp is not equipped with a handrail, and given its slope, assistance is needed when using a manual wheelchair.



# **Ticket office**

The front desk is high for a person in a wheelchair, but the staff has been trained to meet everyone's needs.

A postcard with a relief map of Palazzo Te, a set of Braille guides (to be returned at the end of the visit), and a paid audio guide service can be requested at the ticket office.

It is possible to request the use of two wheelchairs provided by the museum.

# **Tour route**

## Ground floor

The itinerary on the ground floor is all on the same level and allows visitors to admire the main rooms of the Palace.

At the beginning of the visit, a room presents tactile maps and a three-dimensional model of Palazzo Te. Along the itinerary are tactile reproductions, with captions in braille, of details of the frescoes that decorate the rooms.



Opening the doors along the visit may require assistance and seating is provided along the itinerary.

Access to the Courtyard of Honor is possible with a ramp and two steps without handrails.

## First floor

The itinerary on the first floor provides access to the Mondadori and Gonzaga collections. They can only be reached by a double ramp steep staircase. Once up, the floor presents unevenness and steps.

## Exedra Courtyard and Apartment of the Secret Garden

From the Loggia of David it is possible to access the Exedra Courtyard and reach the Apartment of the Secret Garden. From the loggia it is necessary to descend a slight step, that can be easily overcome with some assistance. Assistance may be necessary to traverse the outside gravel paths.



## Restrooms

At the end of the itinerary of the ground floor, there are accessible toilets (as per regulations).

## Additional facilities

At the end of the visit on the ground floor, there is a bookshop with adequate space and trained staff to meet everyone's needs.

There is a cafeteria and a meeting space that can be accessed (more easily) from the side of the building or from the exedra courtyard (gravel path). There are accessible toilets in the area.

Rearrangement work is in progress inside the monument, so information may be subject to change. You are advised to check for any changes.